



# Monthly Newsletter

Sept. 2023

Issue # 9

Phone: 530-357-2121; Email: [cccsd@clearcreekcsd.org](mailto:cccsd@clearcreekcsd.org);  
Website: [www.clearcreekcsd.org](http://www.clearcreekcsd.org)

## **Board of Directors**

Beverly Fickes -  
Chair of Board

Terry Lincoln - Vice  
Chair

VACANT - Director

Pam Beaver -  
Director

Scott McVay -  
Director

**General Manager:**  
Paul Kelley

\*\* Board Meetings  
are the 3<sup>rd</sup>  
Wednesday of each  
month. 6:00 P.M.

## **Current Usage Rates:**

Domestic-  
\$0.52/HCF

Ag- \$0.51/HCF

## **What's new**

**August 16th Board meeting moved to August 30th:** The Board was not able to meet at its regularly scheduled date and time and will take up the Board vacancy, adoption of updated policies, and other items August 30th when this newsletter is printed.

**Reminder:** Water Available - No Restrictions & No Penalties and all customers can use as much water as they can afford.

**General Manager Note:** As the District is looking to modernize many of its functions, we have signed a contract for a new customer billing system. The conversion is in process and the staff is working hard to clean up the database and help customers with payment assistance and looking to implement the new software in the coming months. This new system will have more online account usage information, payment options, e-bills, direct and area specific customer communications and much more. The South Booster/Wells SCADA grant project is proceeding for construction this fall. The other Grant projects (Treatment plant backwash ponds, and meter upgrades) are still proceeding.

We get questions about the fees on the bills - This month: WIIN Act Fee. The district signed an agreement with the Bureau to pay off the long-term capital obligation at once and convert the Bureau contract into 15,300 Acre Feet a year in perpetuity. That cost the district \$651,500 and this \$1.88/Month fee pays this off in approximately 14 years.

~ Paul Kelley

## Full Water Allocation – Rates report:

**Reminder: The Base rate** is \$57.11 plus water usage and fees. Make sure to pay on time - A **Late Fee** of **1.5%** will be applied to accounts who have not paid their bill by **the 20th of each month**. The District sent hundreds of delinquent and shut off notices (60 days plus late in payments) - with hundreds making payments or getting payment assistance. **If you need payment assistance** - Programs are available. Call or email the office to find out more.

**Reminder:** Our website has a lot of information - Scan the QR Code and go to our website to sign up for alerts (red rectangle) - sign up and/or see other District news.

## **Community Awareness:**

Get involved and attend the meetings - The **Happy Valley Firewise** Meetings are Monthly on the 4<sup>th</sup> Thursday at the Happy Valley Community Center - 5400 Happy Valley Road. You can haul your brush to Shasta Sustainable Resource Management (formerly Wheelabrators) located southeast of the Factory Outlets for free. Call them for more details.

Next HV Firewise Meetings dates:

- September 28<sup>th</sup> at 6pm
- 

## **Meter Reading Dates**

**Here are some future meter reading dates:**

**\*\* 2023 \*\***

- September 18-21
- October 16-20

**Scan this Code to access the District website -**



[www.clearcreekcsd.org](http://www.clearcreekcsd.org)

**Sign up for Alerts.**

Please help us improve our communication Alerts and sign up with your cell phone and/or email on our website.

## **Attention Community: Happy Valley Community Pride**

2023 - Roadside Cleanup Schedule: (all on Saturdays - 8am)  
Happy Valley Community Center

- October 7<sup>th</sup> - For More Information: Dave Bartle 530-351-4618
- Clean up Vouchers Available at the CCCSD Office. Participants must obtain a disposal voucher to participate. One voucher per household. Vouchers good for September 4th-October 27th 2023.

## **Save the Date: Happy Valley Community Fair - October 14<sup>th</sup> 2023**