

Monthly Newsletter

Oct. 2023

Issue #10

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Board of Directors

Beverly Fickes- Chair of Board

Terry Lincoln- Vice Chair

Logan Johnston-Director

Pam Beaver-Director

Scott McVay-Director

General Manager

Paul Kelley

**Board Meetings are the 3rd Wednesday of each month at 6pm.

Current Usage Rates:

Domestic-\$0.52/HCF

Ag- \$0.51/HCF

* No restrictions on water usage! *

What's New

The **Board** met on August 30th and appointed a new Director! Welcome Director Logan Johnston - Congratulations. The Board also approved updated policies and procedures; many that hadn't been updated for years. At the regularly scheduled meeting in September, the Board reviewed updates on water usage, water loss analysis and potential fiscal impacts, the FY22 audit and the fiscal impacts on retiree medical costs.

There are two Grants the District received that are proceeding: The emergency electrical/SCADA improvement at the So. Booster/Wells project is designed, and materials ordered for improvements to be installed by the end of November. The Backwash Ponds project is in its final design phase and is preparing to go out to bid this winter for the first year's construction in the summer of 2024. The Meter upgrade grant from Shasta County is still working through the contract process and the Distribution line improvement project is being reviewed by the State.

General Manager Note: District modernization efforts continue – updated Internet and computer connections, payroll processing, a new customer billing system and much more. As we implement the new customer software in the coming months, we will look to increase customer interaction and information as well as updated "alert" system.

Update/Education Section: The District receives questions about the fees on the bills and last month I explained the WIIN Act fee. This month it's the "Filtration Plant Repayment Fee" – In 1997 the District completed a significant project updating the Main Treatment plant at the base of Whiskeytown dam – it included construction of the building, five filters and filter trains and much more. The Project was paid for from two loans from the State – for a total of \$4.6Million to be paid back over 30 years with 2.9% interest. The \$7.55 fee on your monthly bill funds the yearly payments for the project that helps deliver clean safe water. These loans have 5 more years left to be fully paid off in 2028.

~ Paul Kelley

<u>Full Water Allocation – Rates Report:</u>

Reminder: The Base rate is \$57.11 plus water usage and fees. Make sure to pay on time - A Late Fee of 1.5% will be applied to accounts who have not paid their bill by the 20th of each month. The District sent hundreds of delinquent and shut off notices (60 days plus late in payments) – with hundreds making payments or getting payment assistance. If you need payment assistance - Programs are available. Call or email the office to find out more.

Reminder: Our website has a lot of information - Scan the QR Code and go to our website to sign up for alerts (red rectangle) – <u>sign up and/or see other District news</u>.

Community Awareness:

Firewise:

Get involved and attend the meetings - The **Happy Valley Firewise** is hosting a bus tour of the District (major fire prone areas) and taking a tour of the new Cal-Fire Station at the Victor Community Center on October 12th. The Cal-Fire Chief will be doing a presentation. There are only 28 seats on the bus for the tour, so sign up by calling Sandy Winters – 530-357-2373.

Next HV Firewise Meeting date:

- October 12th @ 5pm
- October 14th 10am 3pm at Palo Cedro Fire Fun Festival 2023

Happy Valley Citizen Patrol:

The HV Citizen Patrol would like to invite everyone to their Chili Feed and Fundraiser at the Happy Valley Community Center located at 5400 Happy Valley Rd on the evening of November 3rd between 6pm and 8pm. This will be an enjoyable evening and hope to see you there!

-Happy Valley Citizen Patrol

Happy Valley Community Pride:

2023 Roadside Clean Up Schedule: (all on Saturdays-8am)

Happy Valley Community Center

- October 7th- For more information: Dave Bartle 530-351-4618
- Clean up vouchers available at the CCCSD Office. Participants must obtain disposal voucher to participate. One voucher per household. Vouchers good for September 4th- October 27th 2023.

Meter Reading Dates

Here are some future meter reading dates:

- ** 2023 **
- October 16-20
- November 20-24
- December 18-21

Scan this Code to access the District website -



Sign up for Alerts.

Please help us improve our communication Alerts and sign up with your cell phone and/or email on our website.

Check the website for news, updates, and ways to support the local community – like the groups mentioned in this newsletter.