

Monthly Newsletter

Nov. 2023

Issue #11

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Board of Directors

Beverly Fickes- Chair of Board

Terry Lincoln- Vice Chair

Logan Johnston-Director

Pam Beaver-Director

Scott McVay-Director

General Manager

Paul Kelley

**Board Meetings are the 3rd Wednesday of each month at 6pm.

Current Usage Rates:

Domestic-\$0.52/HCF

Ag- \$0.51/HCF

* No restrictions on water usage! *

What's New

The Board updated the General Administrative policies and procedures to include Community Membership on their Standing Committees. There are three standing committees (Agricultural, Financial, Panning and Steering) and the Board has determined that one or more community members serving on each of the committees would help provide more input and benefit the District.

Interested Community members are to fill out applications to identify their committee of interest and their background. Applications should be submitted November 1st through and by December 20th. The Board will review and select community members at their January meeting. Go to the District website under Committees for the <u>description of each committee and an application</u>.

General Manager Note: Update on the Grants the District is working on: The Backwash Ponds project is designed and has been put out to Bid. The Meter upgrade grant contract from Shasta County has been signed and in implementation and the Distribution line improvement project is being reviewed by the State. The emergency electrical/SCADA improvement at the So. Booster/Wells project is designed, and materials ordered for improvements to be installed by the end of November.

District modernization efforts continue – the new customer billing system will be installed soon with data conversion and testing to come.

Update/Education Section: The District receives questions about the fees on the bills and we have explained the WIIN Act fee and the "Filtration Plant Repayment Fee". This month – the "Backwash recycle project" fee of \$.38 per month. In 2018 the District completed a water treatment plant backwash recycle project that improved the pumps, pipes, valves and controllers for the filter backwash and recycling system. The Project was paid for with a "Clean Water State Revolving Loan" from the State – for a total of \$415,000 to be paid back over 30 years with 1.7% interest. The \$.38 fee on your monthly bill funds the yearly payments for the project that helps deliver clean safe water. This loan has 25 more years left to be fully paid off in 2048.

~ Paul Kelley

<u>Full Water Allocation – Rates Report:</u>

Reminder: The Base rate is \$57.11 plus water usage and fees. Make sure to pay on time - A Late Fee of 1.5% will be applied to accounts who have not paid their bill by the 20th of each month. The District sent hundreds of delinquent and shut off notices (60 days plus late in payments) — with hundreds making payments or getting payment assistance. If you need payment assistance - Programs are available. Call or email the office to find out more.

Reminder: Our website has a lot of information - Scan the QR Code and go to our website to sign up for alerts (red rectangle) – <u>sign up and/or see other District</u> news.

Community Awareness:

Firewise:

Get involved and attend the meetings - The **Happy Valley Firewise** hosted a bus tour of the District on October 12th, and it was a great turnout.

Next HV Firewise Meeting date:

No November Meeting!

Happy Valley Citizen Patrol:

The HV Citizen Patrol would like to invite everyone to their Chili Feed and Fundraiser at the Happy Valley Community Center located at 5400 Happy Valley Rd on the evening of November 3rd between 5pm and 8pm. This will be an enjoyable evening and hope to see you there!

-Happy Valley Citizen Patrol

Happy Valley Community Pride:

2023 Roadside Clean Up Schedule: (all on Saturdays- 8am)

Happy Valley Community Center

• For more information: Dave Bartle 530-351-4618

Meter Reading Dates

Here are some future meter reading dates:

- ** 2023 **
- October 16-20
- November 16-22
- December 18-21

Scan this Code to access the District website -



Sign up for Alerts.

Please help us improve our communication Alerts and sign up with your cell phone and/or email on our website.

Check the website for news, updates, and ways to support the local community – like the groups mentioned in this newsletter.