



Monthly Newsletter

Mar. 2024

Issue # 3

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Board of Directors

Terry Lincoln- Chair

Scott McVay- Vice
Chair

Pam Beaver-
Director

Beverly Fickes -
Director

Logan Johnston-
Director

General Manager

Paul Kelley

****Board Meetings**
are the 3rd
Wednesday of each
month at 6pm.

Current Usage **Rates:**

Domestic-
\$0.52/HCF

Ag- \$0.51/HCF

* No restrictions on
water usage! *

What's New:

The new Agriculture Committee is meeting March 6th – 6pm at the District Board room. The three appointed community members will be there, and all are invited to attend and participate. All agriculturalists in the District are encouraged to attend and provide their input and expertise. The committee will be discussing the Water Year and supplemental water program, the annual crop report, and ways the District & community can support agriculture.

The rains have helped keep the County out of drought – especially over the past few weeks of February. It's still early, but it appears the District will have a good water allocation for the 2024-25 water year – preliminary Bureau allocation is 100% of historic M&I and 75% of Irrigation/Agricultural water – sufficient for all the Districts needs in 2024! Costs are up, and usage rates are to be set in March.

The hydrant on Lloyd Lane was replaced, and the District will continue working on some of those Hydrants identified for repair during the system flushing.

General Manager Note:

The new customer billing system is now live – in this envelope is your new printed Bill – you now have access to more account information online and payment options. There are more options to set up automatic payments, receive eBills, and more. The new system still has a credit card fee, but it's less than the previous system. The District will still take mailed in payments, use of the drop box or paying in the office during normal business hours.

Update on District Grants: The Backwash Ponds grant funded project is getting set for construction starting mid-2024 with phase I then phase II in 2025. The State has delayed (for State budget reasons) the funding of the Distribution system grant. The So. Booster/SCADA improvements grant is wrapping up with improvements for remote start of wells and remote monitoring of the wells.

Update/Education Section: Last newsletter we covered the mid-year financials review and that the district was tracking on revenues even though there were higher maintenance costs. The Board reviewed and discussed the implementation of the retiree medical update and OPEB fix, as well as updated their Administrative policies to accurately describe current practices.

~ Paul Kelley

Clear Creek Community Services District is committed to our mission to provide Clean and Safe water to you our Customers and Community

Full Water Allocation – Rates Report:

Reminder: The Base rate is \$57.11 plus water usage and fees. Make sure to pay on time - A **Late Fee** of 1.5% will be applied to accounts who have not paid their bill by **the 20th of each month**. The District sent hundreds of delinquents and shut off notices (60 days plus late in payments) – with hundreds making payments or getting payment assistance. **If you need payment assistance** - Programs are available & District staff have been successful getting this assistance. Call or email the office to find out more information.

Reminder: Our website has a lot of information - Scan the QR Code and go to our website to sign up for alerts (red rectangle).

Community Awareness:**Firewise:**

Get involved and attend the meetings.

The Happy Valley Firewise Meetings are Monthly on the 4th Thursday at the Happy Valley Community Center.

Next Meeting: March 28th– starting at 6pm

Happy Valley Citizen Patrol:

The HV Citizen Patrol is the “eyes and ears” for the Shasta County Sheriff, reporting on suspicious incidents, doing welfare and vacation checks of residents and property and being available to help when needed. The members of the Happy Valley Citizens Patrol are community volunteers who give their time to help make Happy Valley a safe place. See enclosed flyer.

-Happy Valley Citizen Patrol

Happy Valley Community Pride:

Resource Numbers:

- Illegal Dumping: Shasta County District Attorney 530-245-6387 or 1-866-618-7274
- Recycling Information: Shasta County Resource Management 530-225-5787
- Free Collection Events: recycle.co.shasta.ca.us or call 530-225-5789
- Abandoned Vehicles: Shasta County Sheriff 530-245-6025
- For more information: Dave Bartle 530-351-4618

Meter Reading Dates

Here are some future meter reading dates:

**** 2024 ****

- March 18-22
- April 15-19
- May 20-24

Scan this Code to access the District website -



Sign up for Alerts.

Please help us improve our communication Alerts and sign up with your cell phone and/or email on our website.

Check the website for news, updates, and ways to support the local community – like the groups mentioned in this newsletter.

Office business hours: M – F: 8am to 5pm: Closed for lunch noon – 1pm. Closed weekends and Holidays. For afterhours emergency – call 530-357-2121. For non-emergency calls, call during office hours.