

Monthly Newsletter

July 2023

Issue # 7

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Board of Directors

Beverly Fickes -Chair of Board

Terry Lincoln - Vice Chair

Irwin Fust - Director

Pam Beaver -Director

Scott McVay -Director

General Manager:

Paul Kelley

** Board Meetings are the 3rd Wednesday of each month, 6:00 P.M.

Usage Rates now in effect as of 6/15/2023:

Domestic-\$0.52/HCF

Ag- \$0.51/HCF

What's new!

Board Reduces Water Rates

Water Available - No Restrictions & No Penalties

All customers can use as much water as they can afford.

While developing the 2023-24 District Budget, the Board refined the costs of treatment and updated the projections of water through the plant. This reduced the cost of treatment for this water year and the board approved ordinance 2023-08 that set new usage rates for Domestic (M&I) - \$.52/HCF and Agricultural (Irrigation) - \$.51/HCF.

General Manager Note: The Board has been very active developing the District Budget for 2023-24 and getting accurate on revenues and expenses and finding places to put money back into reserves and for projects to update our infrastructure. The updated budgeting process helped with water usage rates, treatment and distribution expenses as well as identifying the resources to start building reserves for future projects. See the Budget on our website. We are busy implementing the wells and booster station electrical and SCADA upgrades. At the end of last month, the District hired another Distribution Operator. And this month, the District onboarded a new Treatment operator and marked a big day for the District to be fully staffed. The office staff are working hard to find more up to date customer relations software to update our customer communications, billing and payments capabilities.

~ Paul Kelley

<u>Full Water Allocation – Rates report:</u>

The **Board** adopted ordinance **2023-08** setting updated as mentioned above will be effective through the water year. On July 1, 2023 - the base rate will increase as scheduled to \$57.11. Make sure to pay on time - A **Late Fee** of **1.5%** will be applied to accounts who have not paid their bill by **the 20th of each month**.

Reminder: Our website has a lot of information - Scan the QR Code and go to our website to sign up for alerts (red rectangle). The District has had alerts on different issues and we want to reach all of you - <u>sign up and/or see other District news</u>.

Community Awareness:

Get involved and attend the meetings - The **Happy Valley Firewise** Meetings are Monthly on the 4th
Thursday at the Happy Valley Community Center - 5400
Happy Valley Road. You can haul your brush to Shasta
Sustainable Resource Management (formerly
Wheelabrators) located southeast of the Factory Outlets
for free. Call them for more details.

Next HV Firewise Meetings dates:

- No July meeting.
- August 24th at 6pm

Meter Reading Dates

Here are some future meter reading dates:

- ** 2023 **
- July 17-20
- August 14-17
- September 18-21

Scan this Code to access the District website -



Sign up for Alerts.

Please help us improve our communication Alerts and sign up with your cell phone and/or email on our website.

Attention Community: Happy Valley Community Pride

2023 - Roadside Cleanup Schedule: (all on Saturdays - 8am) Happy Valley Community Center

- October 7th
- For More Information: Dave Bartle 530-351-4618