



Monthly Newsletter

January 2026

Issue #1

Phone: 530-357-2121; Email: cccsd@clearcreekcsd.org;
Website: www.clearcreekcsd.org

Board of Directors:

Scott McVay

Chair

Logan Johnston

Vice Chair

Pam Beaver

Director

Beverly Fickes

Director

Terry Lincoln

Director

General Manager:

Dale Mancino

**Next Board
Meeting:
Wednesday
Jan. 21, 2026
at 6pm.**

Current Usage

Rates:

Domestic-

\$0.56/HCF

Ag- \$0.53/HCF

Protecting Our Drinking Water Supply

Clear Creek CSD has partnered with HydroCorp to help protect the safety of our drinking water. Recent State of California laws and regulatory requirements are designed to prevent potential contamination of the public water system. As part of this effort, some customers may receive a letter regarding backflow prevention testing or steps needed to come into compliance. We understand that the information in these notices may feel confusing or overwhelming. Please know that this is a long-term compliance goal. Customers do not need to feel pressured to resolve everything immediately. We recognize that making changes can be a hardship for some and we are here to help. We encourage customers to contact or visit the District office with questions. We are happy to explain the requirements in clear terms and help identify next steps that work for you.

Help Us Recognize Our Outstanding Crews

We are proud to share that we've been hearing a lot of positive feedback from our customers about the hard work, professionalism and dedication of our Clear Creek CSD crew. Our team works every day to serve the community, and it means a great deal when their efforts are noticed. If you've had a positive experience with one of our crew members, we invite you to call or email the office to share your compliment. Your feedback helps us officially recognize and honor employees who go above and beyond in service to our community. Thank you for taking the time to let us know when our staff makes a difference, we appreciate your support and are proud of the team serving the Happy Valley community.

Community Library Box – Read One, Share One!

Did you know Clear Creek CSD has a community library box located out front by the flagpole? It's open to everyone and built on a simple idea: take a book, leave a book. We encourage our community members to stop by, take a book to enjoy, and consider donating gently used books for others to read. Help us keep this little library full and thriving, your donation or visit can make someone's day a little brighter. Happy reading!

January Holiday Closure Schedule:

- January 1st – New Years

Notice Regarding Pennies and Cash Rounding

Pennies are no longer in circulation, and change will not be given in pennies. All cash transactions will be rounded to the nearest five cents.

Any rounding difference in the customer's favor will be applied at the time of payment. If rounding results in an overpayment, the difference will be credited to the customer's account. Thank you for your understanding.

Friendly Payment Reminder

This is a friendly reminder that monthly payments are due upon receipt and are considered late if paid after the 20th of each month.

Payments are posted daily during regular business days. Please note that payments made over the weekend or on holidays will be posted the next business day, which may result in the payment being recorded after the 20th and reflected as past due on your next bill. To avoid late payments or seeing past-due balance on a future statement, we encourage customers to submit payments a few days before the 20th.

Customer Contact Information Update Form:

Account Holder Name: _____

Mailing Address: _____

Email Address: _____

Primary Phone Number: _____

Alternate Phone Number: _____

Future Meter Reading Dates:

** 2026 **

- JAN 14-16
- FEB 11-16
- MAR 11-17

Scan this Code to access the District website -



www.clearcreekcsd.org

Sign up for Alerts.

Please help us improve our communication Alerts and sign up with your cell phone and/or email on our website.

Check the website for news, updates, and ways to support the local community – like the groups mentioned in this newsletter.

Office Business Hours: M – F
8am to 4:30pm; Closed for lunch 12pm – 12:30pm.
Closed weekends and Holidays. For an after-hours emergency call:

(530) 357-2121.