



Monthly Newsletter

Feb. 2024

Issue # 2

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Board of Directors

Terry Lincoln- Chair

Scott McVay- Vice
Chair

Pam Beaver-
Director

Beverly Fickes -
Director

Logan Johnston-
Director

General Manager

Paul Kelley

****Board Meetings**
are the 3rd
Wednesday of each
month at 6pm.

Current Usage

Rates:

Domestic-
\$0.52/HCF

Ag- \$0.51/HCF

* No restrictions on
water usage! *

What's New:

For 2024, Director Lincoln was named the Chair of the Board and Director McVay Vice-Chair. The Board also confirmed their committee assignments and then reviewed community members' applications in attendance and appointed three community members to the Agriculture committee. There are openings on the other available committees: Finance and Planning/Steering. The Board asked for more applicants to those committees – Interested? Apply - District website: Committees tab for a [description of each committee and an application](#).

We have found some hydrants that need maintenance and/or replacement – because of flushing the system that started in November, with a planned completion by early February. To deliver clean safe water to all and after droughts, this system maintenance activity benefits the system by getting proper operation of hydrants, removing sediment and mineral buildup in the water mains. Repairs of hydrants are scheduled for the coming month.

General Manager Note: The District modernization efforts continue – The new customer billing system has gone through extensive testing, now the staff will be going through training and systems running parallel in February. The office may be closed for a few hours of training during the month – the drop box is available and is picked up each workday.

Update on District Grants: The So. Booster/SCADA improvements grant should be completed by February. The Backwash Ponds grant funded project is getting set for construction starting mid-2024. The State has delayed (for State budget reasons) the funding of the Distribution system grant.

Update/Education Section: At the Board meeting in January the Board received a report and reviewed the mid-year budget to actuals. This new oversight activity is done quarterly. The District had higher than projected revenues based on staffs work related to delinquencies and the District had some early expenses, higher insurance costs and more leaks/blow outs than budgeted causing higher expenses in that area. This report showed the challenges of grant funded projects that have expenses for the work, and a delay in State reimbursement. The Board was also pleased to show funds going into reserves based on the 2021 rate approval and delivering on their promise to start building back reserves.

~ Paul Kelley

Clear Creek Community Services District is committed to our mission to provide Clean and Safe water to you our Customers and Community

Full Water Allocation – Rates Report:

Reminder: The Base rate is \$57.11 plus water usage and fees. Make sure to pay on time - A **Late Fee** of **1.5%** will be applied to accounts who have not paid their bill by **the 20th of each month**. The District sent hundreds of delinquents and shut off notices (60 days plus late in payments) – with hundreds making payments or getting payment assistance. **If you need payment assistance** - Programs are available & District staff have been successful getting this assistance. Call or email the office to find out more information.

Reminder: Our website has a lot of information - Scan the QR Code and go to our website to sign up for alerts (red rectangle).

Community Awareness:**Firewise:**

Get involved and attend the meetings.

The Happy Valley Firewise Meetings are Monthly on the 4th Thursday at the Happy Valley Community Center.

Next Meeting: February 22nd– starting at 6pm

Happy Valley Citizen Patrol:

The HV Citizen Patrol is the “eyes and ears” for the Shasta County Sheriff, reporting on suspicious incidents, doing welfare and vacation checks of residents and property and being available to help when needed. The members of the Happy Valley Citizens Patrol are community volunteers who give their time to help make Happy Valley a safe place.

-Happy Valley Citizen Patrol

Happy Valley Community Pride:

Resource Numbers:

- Illegal Dumping: Shasta County District Attorney 530-245-6387 or 1-866-618-7274
- Recycling Information: Shasta County Resource Management 530-225-5787
- Free Collection Events: recycle.co.shasta.ca.us or call 530-225-5789
- Abandoned Vehicles: Shasta County Sheriff 530-245-6025

Next Cleanup- Happy Valley Community Center

- Saturday, February 10th starting at 8:00 am
- For more information: Dave Bartle 530-351-4618

Meter Reading Dates

Here are some future meter reading dates:

**** 2024 ****

- February 20-23
- March 18-22
- April 15-19

Scan this Code to access the District website -



Sign up for Alerts.

Please help us improve our communication Alerts and sign up with your cell phone and/or email on our website.

Check the website for news, updates, and ways to support the local community – like the groups mentioned in this newsletter.

Office business hours: M – F: 8am to 5pm: Closed for lunch noon – 1pm. Closed weekends and Holidays. For afterhours emergency – call 530-357-2121. For non-emergency calls, call during office hours.