



# Monthly Newsletter

August 2023

Issue # 8

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## **Board of Directors**

Beverly Fickes -  
Chair of Board

Terry Lincoln - Vice  
Chair

VACANT - Director

Pam Beaver -  
Director

Scott McVay -  
Director

**General Manager:**  
Paul Kelley

\*\* Board Meetings  
are the 3<sup>rd</sup>  
Wednesday of each  
month. 6:00 P.M.

## **Current Usage Rates:**

Domestic-  
\$0.52/HCF

Ag- \$0.51/HCF

## **What's new!**

**Board Vacancy:** The board accepted the resignation of long-time board member and community public servant Irwin Fust. He served the community well and in accepting his resignation the board posted the vacancy and called on the community to apply for the vacant seat. (See website for application).

**Reminder:** Water Available - No Restrictions & No Penalties and all customers can use as much water as they can afford.

**General Manager Note:** The Board approved a fiscal year 2024 budget in an updated format - check it out on the website. The District is looking to modernize many of its functions and is moving forward with a new customer billing system. This will replace an older system and provide more customer service with online account usage information, payment options, ebills, direct and area specific customer communications and much more. The District received a grant to upgrade the wells and booster station electrical and SCADA systems. This project is moving forward, and we expect to be installing the upgrades in the fall. The District also received a grant for the Treatment plant backwash ponds improvements - from both the State and FEMA. The State portion has started while we wait for final allocations from the FEMA side. This is longer term project that will take a few more years prior to construction. With increased office staff time we are working hard to clean up the customer database, help customers with payment assistance programs, work on delinquent accounts, identify lockouts, handle phone calls and more.

~ Paul Kelley

## Full Water Allocation – Rates report:

There are no restrictions or allocations – Its hot this summer so make sure you Hydrate.

**Reminder:** On July 1, 2023 – the **base rate** increase as scheduled to \$57.11. Make sure to pay on time – A **Late Fee** of **1.5%** will be applied to accounts who have not paid their bill by **the 20th of each month**.

Need payment assistance? Programs are available. Call or email the office.

**Reminder:** Our website has a lot of information – Scan the QR Code and go to our website to sign up for alerts (red rectangle) – sign up and/or see other District news.

## **Community Awareness:**

Get involved and attend the meetings – The **Happy Valley Firewise** Meetings are Monthly on the 4<sup>th</sup> Thursday at the Happy Valley Community Center – 5400 Happy Valley Road. You can haul your brush to Shasta Sustainable Resource Management (formerly Wheelabrators) located southeast of the Factory Outlets for free. Call them for more details.

Next HV Firewise Meetings dates:

- August 24<sup>th</sup> at 6pm
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## **Meter Reading Dates**

**Here are some future meter reading dates:**

**\*\* 2023 \*\***

- August 14-17
- September 18-21
- October 16-20

**Scan this Code to access the District website -**



**Sign up for Alerts.**

Please help us improve our communication Alerts and sign up with your cell phone and/or email on our website.

## **Attention Community: Happy Valley Community Pride**

2023 - Roadside Cleanup Schedule: (all on Saturdays – 8am)  
Happy Valley Community Center

- October 7<sup>th</sup> - For More Information: Dave Bartle 530-351-4618

## **Save the Date: Happy Valley Community Fair – October 14<sup>th</sup> 2023**