



Monthly Newsletter

Apr. 2024

Issue # 4

Phone: 530-357-2121; Email: CCCSD@clearcreekcsd.org;

Website: www.clearcreekcsd.org

Board of Directors

Terry Lincoln- Chair

Scott McVay- Vice
Chair

Pam Beaver-
Director

Beverly Fickes -
Director

Logan Johnston-
Director

General Manager

Paul Kelley

**Board Meetings
are the 3rd
Wednesday of each
month at 6pm.

Current Usage Rates:

Domestic-
\$0.52/HCF

Ag- \$0.51/HCF

* No restrictions on
water usage! *

What's New:

[Agriculture Committee is meeting April 10th – 6pm](#)

Interested in a local Farmers Market?!?! - All agriculturalists / Farmers / Gardeners in the District are encouraged to attend. Discussing Community Support for growers –Interested in Farm Trails or growing seminars? [Attend and provide your input.](#)

The rains have helped keep the County out of drought – the first Bureau allocation is 100% of historic M&I and 75% of Irrigation/Agricultural water – sufficient for all the Districts needs in 2024! The Base rate doesn't change till July 1, but the Usage Rates are scheduled to be adjusted based on updated cost of water from the Bureau and treatment costs. The Board is holding a Special Meeting workshop April 3rd at 6pm on the "2021 Rate Rationale" and reviewing the Usage rate components.

The Board will also consider potential Water Usage rates increase based on increased costs of treatment materials at their regular meeting [April 17th 6pm.](#)

General Manager Note:

The new customer billing system is live – and more account information online and as well as payment options. You can set up automatic payments, receive eBills, and credit card fees are less than previous. The District will still take mailed in payments, use of the drop box or paying in the office during normal business hours. Call if you need help or have any other questions.

Update on District Grants: The So. Booster/SCADA improvements – is finalized. The Backwash Ponds grant funded project construction starting mid-2024.

Update/Education Section: The Current usage rates are to the left. The rates are based on cost of water (Bureau Cost) plus Treatment costs (Labor and Materials). The Costs of Materials like Chemicals, Maintenance, Energy all going up – like our neighboring water providers. Survey of our other Shasta County water providers:

Neighboring District Water Usage Rates (per HCF): Cottonwood: \$1.40, City of Redding: \$1.88, Bella Vista: \$0.73, City of Shasta Lake: \$2.44, Centerville: \$1.33, Shasta CSD: \$2.36.

~ Paul Kelley

Clear Creek Community Services District is committed to our mission to provide Clean and Safe water to you our Customers and Community

Full Water Allocation – Rates Report:

Reminder: The Base rate is \$57.11 plus water usage and fees. Make sure to pay on time - A **Late Fee** of **1.5%** will be applied to accounts who have not paid their bill by **the 20th of each month**. The District sent hundreds of delinquents and shut off notices (60 days plus late in payments) – with hundreds making payments or getting payment assistance. **If you need payment assistance** - Programs are available & District staff have been successful getting this assistance. Call or email the office to find out more information.

Reminder: Our website has a lot of information - Scan the QR Code and go to our website to sign up for alerts (red rectangle).

Meter Reading Dates

Here are some future meter reading dates:

**** 2024 ****

- April 15-19
- May 20-24
- June 17-21

Scan this Code to access the District website -



www.clearcreekcsd.org

Sign up for Alerts.

Please help us improve our communication Alerts and sign up with your cell phone and/or email on our website.

Check the website for news, updates, and ways to support the local community – like the groups mentioned in this newsletter.

Office business hours: M – F: 8am to 5pm: Closed for lunch noon – 1pm. Closed weekends and Holidays. For afterhours emergency – call 530-357-2121. For non-emergency calls, call during office hours.

Community Awareness:

Firewise:

Get involved and attend the meetings. April’s meeting is to be announced.

Firewise May meeting will be held at the Community Center during the Happy Valley Community Festival on May 11th from 12pm – 2pm. There will be speakers regarding Firewise, local vendor booths and food. For Any questions contact Dennis Possehn at 530-524-1217.

Happy Valley Citizen Patrol:

The HV Citizen Patrol is the “eyes and ears” for the Shasta County Sheriff, reporting on suspicious incidents, doing welfare and vacation checks of residents and property and being available to help when needed. The members of the Happy Valley Citizens Patrol are community volunteers who give their time to help made Happy Valley a safe place. See enclosed flyer.

-Happy Valley Citizen Patrol

Happy Valley Community Pride:

Happy Valley Roadside Clean Up: Saturday April 27th Starting at 8:00 am located at Happy Valley Community Center 5400 Happy Valley Road. For more information: Dave Bartle 530-351-4618.

Resource Numbers:

- Illegal Dumping: Shasta County District Attorney 530-245-6387 or 1-866-618-7274
- Recycling Information: Shasta County Resource Management 530-225-5787
- Free Collection Events: recycle.co.shasta.ca.us or call 530-225-5789.
- Abandoned Vehicles: Shasta County Sheriff 530-245-6025